



# ANNUAL REPORT 2020-2021

**EMPOWERING SURVIVORS OF DOMESTIC AND  
INTIMATE PARTNER ABUSE FOR 43 YEARS.**

**[WWW.TURNINGPOINTLV.ORG](http://WWW.TURNINGPOINTLV.ORG)**



Turning Point of Lehigh Valley, Inc.  
444 East Susquehanna Street  
Allentown, PA 18103

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**If you or someone you know is in an  
abusive relationship or feels unsafe in  
a relationship, reach out to our 24/7  
Helpline at 610-437-3369 to learn more  
about the at no cost resources and  
programs available.**

## OUR MISSION IS TO:

Eliminate domestic and intimate partner abuse in the Lehigh Valley through empowerment, education, and engagement.

## ANNUAL MESSAGE

Building upon the approval of our strategic plan and successes of the last several years, Turning Point has been able to continue to broaden our reach and serve a greater number of survivors. Our resilience served the community as we;

- Continued to expand on options for self-sufficiency by helping over 20 survivors and their families move into their own homes in our first full year of transitional housing program - New Beginnings.
- Adapted to the challenging post-COVID environment and held our first virtual Survivor Vigil, which tripled the number of people in attendance, furthering to advance our mission to eliminate domestic and intimate partner abuse.
- Launched our first successful Online Auction which broadened our community of supporters.
- Added new Child & Teen Advocacy positions to better serve children impacted by domestic and relationship abuse.

To better serve our community and best meet the needs of our survivors, Turning Point has intensified our focus on meaningful collaboration with allied partners in our community including, but not limited to:

- Service agreements with both North Penn Legal Services and the PA Immigration Resource Center & HIAS to offer specialized, dedicated services for our clients in order to meet unmet legal needs, free of charge.
- Shanthi Project offering mindfulness programs for our staff and clients, when the need couldn't be greater.
- Lehigh Valley Health Network's Child Advocacy Center and the Easton School District to offer Turning Point's domestic violence services to children and teens.

Our Board of Directions and Leadership team are very excited about these advances, despite another year of challenge. We continue to look forward to growing Turning Point services and continuing to build awareness. Because of our donors and your generosity, Turning Point is able to provide the resources and support to survivors, their children and their pets.

**Lisa Pammer**  
*President, Board of Directors*

## BOARD OF DIRECTORS

### FY 2020-2021

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# Resilience in Action

## RIISING TO THE CHALLENGES IN A PANDEMIC YEAR

As we reflect on this past year, we are so grateful for you — our supporters, community and staff — who remained survivor-focused with us here at Turning Point of Lehigh Valley through one of the most difficult times ever witnessed in our agency's history. Resilience says it all. It can be seen as a badge of honor, but we know that when facing trauma, especially in the midst of a pandemic, resilience is more than just bouncing back. And there were even more barriers for survivors last year, that made it difficult to do that. Our incredible team here at Turning Point rose to the challenge and adapted our programs and services to meet the needs of the community during COVID-19.

What doesn't come across in the numbers in our annual report is the passion, the drive, and determination of our staff to continue to serve all survivors of domestic and intimate partner abuse throughout the pandemic. Our staff was working longer hours to cover shifts for each other when someone needed to self-quarantine or get tested. You will see that some of our numbers rose in our report as we expanded our services

and programs. What isn't shown in the data is the increase of the severity of all types of abuse and the overwhelmingly insurmountable obstacles survivors and their children encountered every step of the way.

The already existing systemic barriers to safety for survivors were further exacerbated by the pandemic. Survivors from marginalized and underserved populations such as the BIPOC (Black, Indigenous, People of Color) community experienced these barriers at an exceedingly higher rate. This is due to the ongoing social oppression, racism, and systemic discrimination that often prevent survivors from accessing the resources they need. For all survivors, we are committed to continuously striving to do better.

We thank you for caring. You helped us meet the needs of the community — the increasing demand for our services, and the need for change to a virtual or hybrid model. Together, united as a community, we can eliminate domestic and intimate partner abuse in the Lehigh Valley through empowerment, education and engagement.



"THANK YOU, TP,  
for the support motivation,  
understanding and the  
confidence. I would forever  
be thankful to you all."

*Client who graduated from our New Beginnings program who is now free from abuse for over two years and continues to have her own safe place.*

*"You have no idea how this will help my family this year — we were just discussing how Christmas seems impossible."*

*Children's Advocacy Director Mary in discussing the Holiday Gift card drive with one of her clients.*

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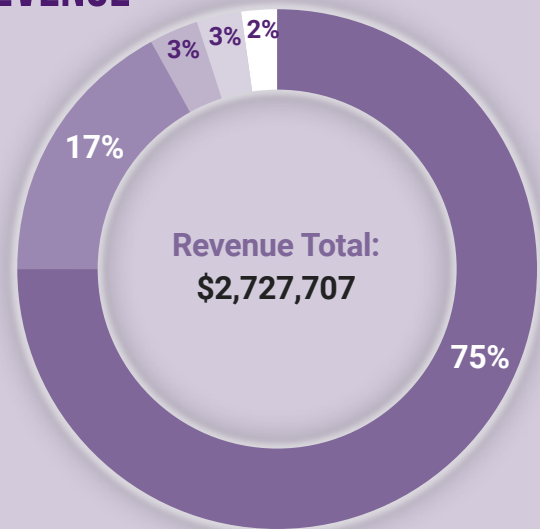


We are a member in good standing of the Pennsylvania Coalition Against Domestic Violence.



We are a partner agency of the United Way of the Greater Lehigh Valley.

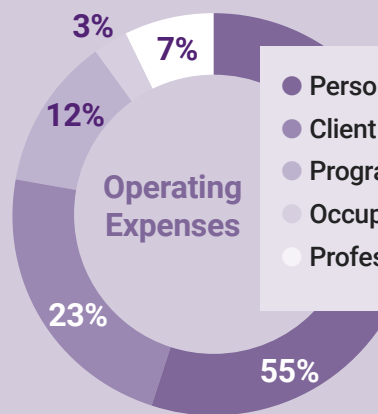
## REVENUE



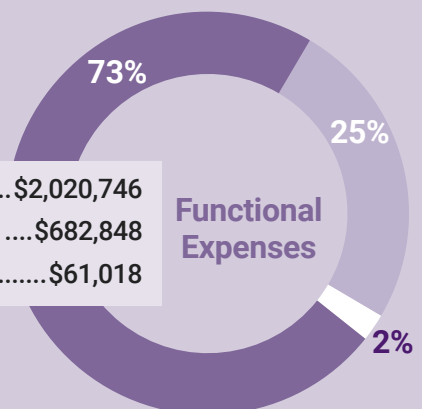
● Government Grants.....	\$2,033,137	75%
● Contributions .....	\$473,106	17%
● United Way .....	\$85,000	3%
● Foundation Support .....	\$77,858	3%
● Events & Other .....	\$58,606	2%

## EXPENSES

Total Expenses:  
\$2,764,612



● Personnel .....	\$1,516,455
● Client Assistance .....	\$630,041
● Program Costs .....	\$336,450
● Occupancy .....	\$78,683
● Professional Services .....	\$202,983



● Program Services .....	\$2,020,746
● Management and General .....	\$682,848
● Fundraising .....	\$61,018

# DONORS

Thank you for the financial contributions that enable our agency to continue to provide our life-saving services. We extend gratitude to all of our partners, donors, and supporters through this year of disruption and change. It is especially meaningful that you responded with your generous support over the last year and we were able to expand our critical, life-saving services even in the midst of a pandemic. THANK YOU to each of you for enabling us to continue our mission to end domestic and intimate partner abuse in the Lehigh Valley through empowerment, education, and engagement.

## \$500.00 TO \$999.99

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 United Way of Lancaster County  
 United Way Of Monmouth & Ocean Counties  
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 Rebecca Winstead  
 Robert F. Hunsicker Foundation  
 Sam Gelfo

*We would like to acknowledge and extend our gratitude to the following supporters who have generously contributed \$1,000 or more during the last fiscal year.*

Sara Iams  
 Sharon and Ron Yoshida  
 SSM Group, Inc.  
 The Benevity Community Impact Fund  
 The Lutheran Church of the Holy Spirit (Emmaus)  
 The Ryan Family Foundation  
 Thomas D. Bancroft  
 TierPoint, LLC  
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 Vicki Gehman  
 Wheels of Time Street Rod Association

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 Asbury United Methodist Church (Allentown)  
 Dennis and Nancy J. Giangulio  
 Guardian Life Insurance Company of America (Employer Matching)  
 Monica E. Seligmann  
 Rotary Club of Allentown

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Glen and Marian Bressner  
 Sandra Richard  
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## \$20,000.00 OR MORE

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